

Mobile Hotspot Policy

Eligibility: Borrowers must be 18 years of age or older and must present a valid Jerome Public Library card to check out a mobile hotspot. Library account must be free of fines in order to check out. Checkout is limited to one hotspot per household. Patrons must have an active phone and sign up for date due SMS messages.

Availability: Hotspots are available on a first-come, first-serve basis. Hotspot holds will be filled in the order they were placed. Patrons will be notified when a hotspot is available and will have 48 hours to pick it up. Hotspots not claimed after 48 hours will be released to the next patron in line.

Loan Period: Hotspots are checked out for 7 days with one renewal **ONLY if there are no holds on the item.**

Returns:

- The device *must* be returned in person to the Circulation Desk at the library. **Hotspots returned via the book drop or other means will be assessed a fee of \$25.** Hotspots may not be returned to other libraries in the consortium.
- The hotspot is not considered returned until all items associated with it have been returned to the library in good condition. If any items are missing upon return, the library reserves the right to refuse acceptance of the equipment until all items are returned or fees paid.

Late returns: The overdue fine for the Hotspot is \$2.00 per day until returned. The hotspot will be deactivated on the day following the due date. Patrons who return the hotspot late will be put on a graduated suspension.

Late 1 time: 1-week suspension

Late 2 times: 2-week suspension

Late 3 times: 30-day suspension

Lost or Damaged: Borrowers are responsible for the safe-keeping and return of these items to the library in good working order and assume liability for the equipment while it is in their care. Borrowers are responsible for damaged and/or missing pieces of the package. Hotspot replacement costs will be assessed according to current market value up to \$125.00.

Hotspots not returned within 30 days of the return date will be deemed lost, and borrower shall be responsible for the full replacement cost. Failure to pay outstanding amounts or to return all equipment may subject the borrower to civil and criminal penalties.

Do not leave hotspots in your car. Extreme temperatures may damage the device.

Usage

- Patrons should contact the library at 208-324-5427 during normal business hours if any technical problems are encountered.
- Internet use must comply with all State and Federal regulations. Reported violations may result in loss of privilege. Further, the hotspot will be disabled and law enforcement will be notified if necessary.

- Internet content filtering is not provided. Therefore, parents/guardians are responsible for the use of the hotspot by minors.

Liability The library does its best to provide clean and fully functional equipment, but is not responsible for unforeseen hardware or software failure. The library is not responsible for any costs incurred or damage to personal equipment while borrowers use the devices or for the security of connected patron devices.

Adopted in a public meeting on November 13, 2018, December 10, 2019. Revised and approved in a public meeting March 14, 2023.