

## Mobile Hotspot Policy

**Eligibility:** Borrowers must be 18 years of age or older and must present a valid Jerome Public Library card in order to check out a mobile hotspot. Library account must be in good standing (under \$10.00). Checkout is limited to one hotspot per household is permitted

**Availability:** Hotspots are available on a first-come, first-serve basis. Hotspots may be placed on hold. Holds will be filled in the order they were placed. When holds on a hotspot becomes available, patrons will be notified. Patrons have 48 hours to pick up the hotspot. Hotspots not claimed after 48 hours will be released to the next patron in line.

**Loan Period:** Hot spots are checked out for 7 days with one renewal if there are no holds on the item.

### Returns:

- The device *must* be returned in person to the Circulation Desk at the library. **Hotspots returned via the book drop or other means will be assessed a fee of \$25.** Hotspots may not be returned to other libraries in the consortium.
- The hotspot is not considered returned until all items associated with it, including (but not limited to) AC adapter, USB cord, instructions, and carrying case, have been returned to the library in good condition. If any items are missing upon return, the library reserves the right to refuse acceptance of the equipment until all items are returned or fees paid.

**Late returns:** The overdue fine for the Hotspot and components is \$2.00 per day until returned. The hotspot will be deactivated on the day following the due date.

**Lost or Damaged** Borrowers are responsible for the safe-keeping and return of these items to the library in good working order and assume liability for the equipment while it is in their care.

Borrowers are responsible for damaged and/or missing pieces of the package.

- Damaged or lost hotspot - \$84.00
- Hotspot charger cable - \$10.00
- Hotspot battery - \$20.00
- Hotspot case - \$5.00
- Instruction card - \$2.00

Hotspot packages not returned within 30 days of the return date will be deemed lost and borrower shall be responsible for the entire amount of \$121 to replace the hotspot. Failure pay outstanding amounts or to return all equipment may subject the borrower to civil and criminal penalties.

**Do not leave hotspots in your car. Extreme temperatures may damage the device.**

### Usage

- Patrons should contact the library at 208-324-5427 during normal business hours if any technical problems are encountered.
- Internet use must comply with all State and Federal regulations. Reported violations may result in loss of privilege. Further, the hotspot will be disabled and law enforcement will be notified if necessary.
- Internet content filtering is not provided. Therefore, parents/guardians are responsible for the use of the hotspot by minors.

**Liability** The library does its best to provide clean and fully functional equipment, but is not responsible for unforeseen hardware or software failure. The library is not responsible for any costs incurred or damage to personal equipment while borrowers use the devices or for the security of connected patron devices.

**Adopted in a public meeting on November 13, 2018. Revised and approved in a public meeting December 10, 2019.**